



SOLUTIONS FOR HEALTH INSTITUTIONS



Strength for the health sector

Denwa deploys solutions based on the different and specific demands of healthcare operators.

Denwa offers its powerful unified communication center capable of managing incoming and outgoing calls through its Denwa Contact Center and through different channels of contact such as audio, video, chat and other media. The solution allows patients to be interconnected with hospital staff, both doctors and nurses.

The platform enables shifts, which can be requested by telephone and via the web. It manages videoconferences through which it is possible to request consultations with the specialists in an online way. It also manages the screens and their contents in the rooms. As a complement to the health sector, Denwa also offers the live birth service. Through the installation of cameras and webRTC technology, authorized relatives can view the moment via streaming, in a private room of the hospital or from home.





[Denwa makes the difference]



Denwa also makes available a corporate TV solution in the rooms and in the clinics, whereby the hospital can transmit information of its own content to the patient or, in turn, use it as a means of communication with the doctors and / or hospital staff (Operations, information about a patient, plaques, tomographies, studies, etc.).



Denwa also offers a specialized line of "Hospitality" phones, characterized by their robustness and hardness, ideal for them to be handled by nurses, doctors, concierge staff and hotel receptionists. They are cordless phones, designed for transfer between rooms, floors or rooms. They have PTT, the media of doctors, with built-in pager, standby button and four batteries, among other features. "They are the only phones of this type in the world and we manufacture it under the Denwa brand," they added from the company.



For the patient or visitor, who by case, has not taken his mobile to where he is boarding, these models are adapted to his need. Denwa offers a prepaid and postpaid sales system. "As a specialist in the sector, we put ourselves in the patient's shoes, who wants to communicate and do not have that possibility. With a prepaid card, it can solve their problem," said the developers of the system.





As part of a differential solution, Denwa launches Mavi Hospitality, a state-of-the-art system for nosocomies who want to differentiate themselves in the care of their patient. It is a solution integrated to the portfolio of Denwa that has as main ally to the proximity of the user. The patient wears a bracelet that connects to devices and routers that Denwa installs in hospitals, so that when he enters the hospital, he anticipates their arrival in the different care sectors.

By means of the detected approach, the reception warns the arrival of the patient in his system and registers it, just as it happens with the doctor from his box, who can already request the clinical history knowing that the patient is ready to enter. "These benefits are very general, but it is clear that the solutions are adapted to the needs of each hospital in particular, for example for emergencies, the patient arriving in the ambulance is already detected and therefore expected in the emergency room; Since internment can locate a baby, among others, there are innumerable facilities that can be expanded through this system," said Ghione.

Other developments underway for the health segment are the self-referral terminals through which the patient can act with the doctor, both from the same hospital and from equipment installed in waiting room, as well as remote way from his Home and through the web.

