



Denwa Modules **Audits**



Denwa Audits



Scope

Recommended for private, banking and government institutions that require high levels of security.

Denwa Unified Communications provides this module where you can have information that allows you to perform audits on the activities and modifications made to Denwa UC.



Characteristics:

Reports:

- Quick panning of the latest activities and access.
- Activity counter per day.
- Activity counter for the last 10 days.
- Accountant of activities of the last month.
- Activity Report: View the changes made and the administrator who made them.
 - Filter by date and time.
 - Filter by configuration panel:
 - Users: ABM of users, passwords, permissions, recordings, listen, Codecs, etc.
 - Groups: ABM of Groups, Strategies, recordings, members, group relations, etc.
 - Providers: ABM of VoIP and TDM trunks, Call routing, priorities, advanced configurations, incoming and outgoing routing, etc.
 - Pre-sellers: ABM of IVRs and Cola, mode schedules and Holidays, ACD of Colas.
 - Configurations: Changes in the configuration of the equipment.
 - Reports: Access to Reports and deletion of recordings.

Configurations:

- Access Reports: Accesses of administrators and from the network address (Ip) access.
- Access to Recordings: history of access to search, listen and download recordings.